

PREPAID CARD – RELOAD & REFUND APPLICATION FORM

Customer Name *(Mr/Ms/Mrs/Dr):

UCIC Number*:

Mobile Number*

Email ID*

Card Type*: ☐ Reloadable ☐ Gift

Transaction details*: ☐ Refund ☐ Reload (Applicable only for Reloadable Card)

Refund Type: ☐ Partial Refund ☐ Full Refund ☐ Full Refund with Card Closure

Details of Card Reload & Refund

Card Last 4 digits	Amount
<input type="text"/>	<input type="text"/>

Reloadable card can be loaded with a Maximum amount of INR 1,00,000/-

Mode of payment /Refund to cardholder

☐ Direct Debit/ Credit to Equitas account number

DEBIT AUTHORITY

I/ We authorise you to debit my/ our account number
and fund the prepaid card as detailed above, along with your applicable GST & charges (If applicable)

X

Signature of Account Holder(s)

Name of Account Holder :

✂

✂

DO'S AND DONT'S OF PREPAID CARD

- Use the card only at merchant outlets & make sure to collect the sales slip every time a transaction is made with the card at a merchant outlet
- If you lose your card, please report the loss immediately by calling Phone Banking or block your card through Prepaid Card portal.
- Never reveal your Personal Identification Number (PIN) or your prepaid card portal password to anyone. The card cannot be used to make payments in Nepal and Bhutan.

TERMS & CONDITIONS

I hereby apply for the Reload / Refund request of an Equitas Small Finance Bank Prepaid Card and declare that the information included in the application is true and correct. If this application is accepted, I will be bound by the Terms & Conditions governing the Equitas Small Finance Bank Prepaid Card, as may be in force time to time and use of the card shall be deemed to be acceptance of those Terms and Conditions.



Scan the QR for detailed T&C

Signature of the Cardholder:

Customer Name:

Date:

FOR BRANCH USE

The above said customer has signed in my presence and I have verified the KYC and other relevant documents for reload/refund request. I hereby declare that I have explained about the product features, schedule of charges and terms and conditions in detail to customer.

Employee Name: _____ Branch SOL ID: _____

Employee Code: _____ Branch Name: _____

Employee Signature: _____

Date:

RELOAD&REFUND_AUG_2025

Acknowledgement

We have received your application form towards the Reload / Refund request.

Reference Number: _____

Details of Card Reload & Refund

Card Last 4 digits	Reload Amount	Refund Amount

Reloadable card can be loaded with a Maximum amount of INR 1,00,000/-

Signature of branch staff with Stamp: