



Do's and Don'ts of AePS (Aadhar Enabled Payment System)

Do's

- Create a virtual ID (VID) to use instead of your Aadhaar number for online transactions.
- Lock or unlock your biometrics by visiting UIDAI portal, to prevent any unauthorized access.
- Update your mobile number and email ID with your Aadhaar, to receive OTPs and alerts.
- Update your Aadhaar details only at UIDAI authorised agencies.

Don'ts

- Don't leave your Aadhaar letter or card unattended or share it on social media or public platforms.
- Don't store your biometric information or Aadhaar data in any unprotected devices.
- Don't print or display your personally identifiable Aadhaar data mapped with other sensitive information.
- Do not share your Aadhaar number or VID details with anyone.
- Do not share your Aadhaar based One Time Password (OTP) with any person or agency. No Bank/UIDAI representative asks for an OTP through call, e-mail or any other mode.

Safeguard against fraudsters:

- **Aadhaar security-** Never share your Aadhaar number and biometric information with anyone, unless required by a trusted authority.
- Regularly check transaction and transaction alerts - Monitor your SMS / Email alerts and bank statements for transactions regularly.
- Be cautious- Beware of calls, messages or emails requesting your Aadhaar or any sensitive banking information.
- Report frauds - If you are a victim of any frauds, file a complaint via the complaint portal (<https://www.npci.org.in/register-a-complaint>) or dial helpline number 1930 to report the incident on National Cybercrime Reporting Portal www.cybercrime.gov.in and your Bank.