

ONLINE BILL PAYMENT TERMS AND CONDITIONS

I/We agree and accept the services provided by Equitas Small Finance Bank Limited ("the bank) at my/our request to carry out my bill payments through Infinity instructions on my/our account, given by me/us from time to time and I/We further agree to adhere to the Terms and Conditions governing the **Online Bill Payment using Payment Gateway of the Bank:**

1. I/We agree to provide my/our correct identification details as registered with the entity in favour of whom the payment is made by me/us. I/We agree to indemnify the Bank from any liability that may arise due to incorrect information in this regard. I/We also agree to communicate any change in identification details as registered with such entities to the Bank within the time as may be stipulated by the Bank.
2. I/We have no objection whatsoever, to the entities providing my/our billing details to the Bank.
3. The Bank is not liable for any error in the billing details. I/We shall not hold the bank responsible for any loss, damages, etc. that may be incurred/suffered by me/us if the information contained turns out to be inaccurate/incorrect.
4. I/We agree that any disputes on billing details will be settled directly with the entities and the Bank's responsibility is limited to providing of information only about the status of the payment settlement.
5. I/We agree that we will make bill amount payments as due to or required by the entity. I/We will not hold the Bank responsible for any reason whatsoever, if the entity to whom the payment is made by me/us rejects the payment because of incorrect or incomplete entries.
6. I/We agree that the record of the instructions given by me/us and transactions with the Bank shall be conclusive proof and binding on me/us for all purposes and can be used as evidence in any proceeding by the Bank either in support/against me/us.
7. I/We agree that charges, if any, for the Bill Payment services shall be determined by the Bank, at its sole discretion and the Bank is at liberty to vary the same from time to time, without any reference to me/us.
8. I/We agree that the Bank is at liberty to withdraw at anytime the Bill Payment facility, or any services provided thereunder, in respect of any or all the account(s) without assigning any reason whatsoever, without giving me/us any notice.
9. All dispute, difference and/or claim shall be subject to jurisdiction of courts or forum at Chennai.