

Comprehensive Notice Board	
A. CUSTOMER SERVICE INFORMATION:	
(i) We have separately displayed the key interest rates on deposits & forex rates in the branch.	Not applicable*
(ii) Nomination facility is available on all deposit accounts, articles in safe custody and safe deposit vaults.	Not applicable*
(iii) We exchange soiled notes and mutilated notes.	Not applicable*
(iv) We accept/exchange coins of all denominations.	Not applicable*
(v) Please refer to our cheque collection policy for the applicable timeframes for collection of local and outstation cheques.	Applicable
(vi) For satisfactory accounts, we offer immediate credit of outstation cheque up to ₹ _____ (Please refer cheque collection policy).	Not applicable*
(vii) Bank's BPLR (Benchmark Prime Lending Rate) & its effective date	Applicable
B. SERVICE CHARGES:	Not applicable*
Type of Account	Minimum Balance Requirement (₹)
Savings Account	
C. GRIEVANCE REDRESSAL:	
(i) If you have any grievances/complaints, please approach:	Applicable
(ii) If your complaint is unresolved at the branch level, you may approach our Regional/Zonal Manager at: (Address)	Applicable
(iii) If you are not satisfied with our grievance redressal, you may approach the Banking Ombudsman at: (Name, address, telephone numbers and email address should be given)	Applicable
D. OTHER SERVICES PROVIDED:	
i) We accept direct tax collection. (Please quote PAN/TAN on Challan. Do not drop the Challans in the Drop Boxes).	Not applicable*
ii) We open Public Provident Fund accounts.	Not applicable*
iii) The Senior Citizens Savings Scheme, 2004 is operated here.	Not applicable*
iv) Prime Minister's Rozgar Yojana / other schemes sponsored by Government of India and State Government are operated here (if operated by the bank).	Not applicable*
v) We offer SSI loans/products.	Not applicable*
vi) We issue Kisan Credit Cards.	Not applicable*
vii) We open 'Basic Savings Bank Deposit Accounts'.	Not applicable*
viii) Donations for PM's relief fund are accepted here.	Not applicable*
E. INFORMATION AVAILABLE IN BOOKLET FORM	
(Please approach 'MAY I HELP YOU' Counter)	
(i) All the items mentioned in (A) to (D) above.	
(ii) The Citizen's Charter for Currency Exchange facilities.	Not applicable*
(iii) Time norms for common transactions.	Applicable
(iv) Design and security features of all the bank notes.	Applicable
(v) Policy documents relating to Cheque Collection, Grievance Redressal Mechanism, Security repossession and Compensation.	Applicable
(vi) The complete service charges, including services rendered free of charge.	Applicable
(vii) Fair Practices Code/The Code of Bank's Commitment to Customers.	Applicable
Information to be provided outside the premises:	
- Name of the Bank / Branch:	Applicable
- Weekly Holiday on:	Applicable
- Weekly Branch Non-Banking Day:	Applicable
- Branch Working Hours:	Applicable

* This branch is exclusively operated for assets products, hence these services are not applicable for this centre”