

# Enhancing Awareness

## Recommendations issued by RBI

- Governor, RBI bank or any other organisation does not send mails or SMS asking to deposit money so that they can transfer a large sum of money to your account. Do not be a victim of such frauds.
- Do not get lured by offers like lottery win, even if they come in the name of RBI Governor or any such other reputed people/organisations.
- Lodge a complaint with local Police/cyber-crime authorities immediately if you are harassed by telephone calls or emails.
- RBI never deals with individuals for savings account, current account, credit card, debit card etc.
- RBI does not keep funds or accounts of any individual / public / trust. Do not be a victim to any such offers coming to you on phone or email in the name of RBI.
- Do not share your internet banking details such as user ID / password or your credit/debit card number/CVV/OTP with anyone either over phone or through email.
- Do not send any money as an initial deposit/commission/transfer fee to anyone for any offers made in the name of RBI, Income Tax, any bank, any reputed organisations.
  
- Secure your Access when you Login to your Equitas FASTag Account – Before entering your personal details, check the URL of the site in which you are. Do not enter confidential A/c information on any pop-up windows.
- Do file a complaint with the Call Centre immediately if you lose the money in your Equitas Bank A/c or Equitas Wallet to a fraudster.